



# COVID-19 PROTOCOL

To make sure we can keep you and our staff safe we've set up a protocol for our lessons and trails and we ask your cooperation on the following:

- ↑ Please do not come to the ranch if you feel any cold or flu like symptoms. Our cancellation policy has been changed and canceling a lesson or trail because of symptoms will be free of charge no matter how long in advance the lesson or trail is canceled.
- ↑ We have the option to pay your invoice online, we will send out the invoices the night before the day your lesson or trail takes place, Payment with credit or debit card on the ranch is still possible as well. When paying with cash, please have the exact amount.
- ↑ If we do not have a waiver on file for you we will email you one the night before the day of the lesson or trail, so you have the option to print and sign your waiver at home. We will have waivers available on the ranch as well. Waivers can be left in a box on the ranch
- ↑ Please be aware that most areas of the ranch are closed, including t the bar area. We are not offering any drinks or food at the moment.
- ↑ Unfortunately you can not groom and tack your own horse during this time, we will have the horse ready for you in the arena for your lesson. For trails this means that we unfortunately cannot let you in our tackshed at this time, so the fitting of boots and helmets will be outside
- ↑ We ask you to stay at least 6 feet away from staff and other guest. When we need to get closer than 6 feet (for safety reasons), we will always wear a mask.
- ↑ Please do not come to the ranch with more than 3 people (2 people besides the person following the lesson) for a lesson. For a trail we ask you to please also don't come with 2 people more than the riders.
- ↑ We've set up up hand sanitizer throughout the ranch and ask you to please disinfect your hands when arriving on the ranch and when entering the arena.
- ↑ We ask you to if you have your own please bring you own boots and helmet. If you don't have any we will still have them available on the ranch for you. We ask you to please leave the boots and/or helmet in the box outside the tack shed after using them. Even if you've only tried them on please leave them in the box.

## What we are doing to keep you safe:

- ↑ All tack will be disinfected after each use
- ↑ There will always be at least 30 minutes between lesson and/or trails to make sure the visitors at the ranch at the same time stays at a minimum and to give us enough time to always disinfect in between visitors
- ↑ We will disinfect all open guest areas after each visit
- ↑ Whenever we need to get closer to you than 6 feet (unfortunately this is sometimes impossible to avoid, as we also want to keep the riding safe) we will wear a mask.
- ↑ We follow a very strict hand sanitizing protocol
- ↑ We will only be offering customized rides and private lessons at this time, so you'll always go with your own group only.

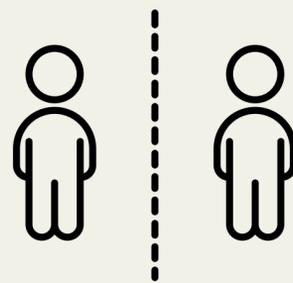
## And always remember:



**Stay home  
when  
you feel sick**



**Wash your  
hands  
regularly**



**Keep your  
distance**

*Thank you for your understanding!*

